

General Terms & Conditions

As a member of our community, you will have the opportunity to participate in market research activities including online and offline surveys, test products, participate in focus groups, and other qualitative activities, plus more.

Applicability

These General Terms and Conditions apply to The Cinta respondent Community and respondent participation in any survey or study offered, by Cinta Insights Ltd

By registering for, our research community you agree to comply with and be bound by these Terms.

Membership Eligibility and Participation

Your participation is for your personal, non-commercial use.

Participation in our research community is limited to only one account per person.

Your participation in survey, focus groups, telephone interviews or other research is based on your desire to share opinions and provide feedback. Any participation is voluntary and decided on by you.

Use of the Services

Cinta provides members with the opportunity to participate in surveys. Participation in surveys is voluntary. By agreeing to become a member of our community, you agree to receive invitations to participate in surveys.

You may unsubscribe from the Cinta Insights Community at any time.

If you are signing up to join our community you will be asked to disclose certain personally identifiable information ("PII"). Our privacy policy is available on the www.cinta.co.nz website and can be accessed below

Unauthorised Uses

Cinta Insight's provides high quality first party survey data, provided by our community, to our clients who often make important commercial, social and legislative decisions based on this data.

It is therefore assumed that if signing up to our community you are aware of the importance of the responses that you provide and do so with as much accuracy and consideration as is possible.

Restricted Content

In connection with your participation in Cinta's community you may be shared or asked to evaluate often confidential information or ideas belonging to both Cinta Insights and or clients, or partners.

This content remains the property of the owner. You agree to protect the confidentiality and secrecy of the this content and you agree not to modify, copy, reproduce, republish, display, transmit, distribute, reverse engineer, create derivative works of, decompile or otherwise use, alter or transfer this content without the prior express written consent of Cinta Insights. If you breach or the restrictions, limitations and prohibitions contained in these terms Cinta Insights Ltd reserves the right to end, prohibit or restrict your participation in future work.

Other Content

As a member of our community you are solely responsible for all content, materials, information and comments you use, upload, post or submit in connection with your survey responses or feedback. Any content provided should not include any copyrighted, trademarked or restricted material unless you have the permission to share. User Content should only include audio, video, images or the likeness of the individual submitting the User Content and should not contain copyrighted or trademarked content or material of any third party.

Cinta Insights reserves the right to delete, move or edit content that is, in Cinta Insight's sole discretion, deemed to violate these Terms.

Rewards

You may have the opportunity to receive rewards, and provide charity donations in return for your participation and completion of research activities.

Cinta Insights will communicate with you when you are eligible for rewards and will ensure rewards are provided to you, the user no more than 15 working days from completion.

Opt-Out Policy

You may opt out from your participation in the Cinta Community at any time, by unsubscribing or contacting Cinta Insight's Ltd directly via email.

Upon resignation, your details will be removed from any further communication or contact lists.

Please see Cinta Insights Ltd Privacy policy for information on how we handle information and data following an unsubscribe, termination or opt-out request.

Communications with Cinta Insights Ltd

All communications you make directly with Cinta Insights Ltd will be treated with the utmost levels of confidentiality in line with our privacy policy. We will treat this communication with respect and will not share with anyone else unless you have provided approval to do so.

Changes to our terms

Cinta Insights Ltd reserves the right to make changes to these Terms. We encourage you to review these Terms periodically. Where your permission is required to make changes that will affect or impact the way in which the relationship is managed we will ensure that this is done and that you are sufficiently informed of potential up-coming changes.

Indemnification

You agree to indemnify Cinta Insights Ltd its respective members, employees, directors and contractors against any and all claims, liabilities, losses, judgments, awards, fines, penalties and costs and/or expenses of any kind, including, but not limited to, reasonable attorneys' fees and court costs, arising out of, resulting from or caused, either directly or indirectly, by: (i) your breach or violation of these Terms; and/or (ii) your use of, participation in, and/or access to the services.

Compliance with Applicable Laws

You acknowledge and agree that you will comply with all applicable national and/or local laws, codes, regulations, rules and/or requirements regarding your participation, in, the services offered by Cinta Insights Ltd.

Suspension; Termination; De-Activation of Panel Membership Accounts

You may terminate your membership within our community any time, with or without cause, for any reason or for no reason.

If Cinta Insights terminates your membership due to your breach or violation of these Terms you will forfeit any rights to outstanding rewards and you will not be permitted to take part in any currently available or future pieces of research offered by Cinta Insights Ltd.

Laws and Jurisdiction

These Terms and your access to, use of or participation in opportunities provided by Cinta Insights Ltd are governed by the laws of New Zealand.